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Headteacher: Mr. A Shakesby

21st March 2025

SCOPAY/Worldpay/Communications update

Dear Parents and Carers,

We will shortly be moving away from Worldpay as our payment provider, meaning that parents will once again be able to pay through the SCOPAY app. The new payment provider will be VMS. We are aware that there are ongoing issues with both SCOPAY and Worldpay and hope this change will solve both of these issues. Please look out for updates, as we hope this will happen over the coming week or so. SCOPAY will remain our booking provider for SPARKS and lunches for the immediate future – see further details below.

From Monday 21st April (after the Easter holidays), our parent.mail@stoberrypark.co.uk email address will be changing to parentcommunicationstp@acexcellence.co.uk for all parent communications. Please use this email address in future for all communications intended for classroom staff from this date.

After the Easter break, we are also planning on moving to a new communications system for emails and SMS messages. This is making use of Bromcom, our new Information Management System in school. Over time, this will also be used for all bookings, visit permissions and payments, to replace Tucasi, Worldpay and Scopay.



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Bromcom Parent Portal
Bromcom Computers Plc
Designed for iPhone

#4 in Education
★★★★★ 4.4 • 72.1K Ratings
Free

To enable us to use this new system, we are asking for all parents to download 'My child at school'; an app produced by Bromcom, which allows us to send SMS communications at no cost and parents to receive message notifications, just as you would with a normal text message. This can be found on the Google Play store and the Apple app store:

To enable you to use the app, we will be sending home an invite to allow parents access. This app will

allow you to see your child's attendance, receive messages and notifications and download documents such as annual reports. The reviews of the app are excellent, so we hope it will be a great addition to our communication tools.

Best wishes,

Andrew Shakesby
Headteacher

At Stoberry Park School, the health, safety and wellbeing of every child is our top priority. We expect all staff, Governors, parent/carers and visitors to share this commitment to safeguarding our pupils.

